

Temporary Internet Files

What are temporary Internet files and how can I delete them?

When you visit a website, your computer stores tiny pieces of data from the site so that its pages will display faster during return visits. Most computers store such files in a cache file or a folder called Temporary Internet Files. Occasionally the files can become corrupt or outdated and need to be deleted.

To clear your browser's cache (temporary Internet files), follow these steps:

Microsoft Internet Explorer for Windows

1. Click **Tools** in the browser toolbar, then select **Internet Options**.
2. In the Temporary Internet Files section, click **Delete Files**, then click **OK** in the Delete Files window.
3. Click **OK** again.

Microsoft Internet Explorer for Windows

1. Click **Tools** in the enhanced browser toolbar and select **Internet Options**.
2. In the Browsing History section, click **Delete**.
3. Click **Delete Files** in the Temporary Internet Files section of the Delete Browsing History window. Do not click Delete All. The Delete All feature will remove all cookies, passwords, and history from all other websites.
4. Click **Yes** in the Delete Files window and click **Close**.
5. Click **OK** to close the Internet Options window.

Firefox

1. Windows users: Click **Tools** in the browser toolbar, then select **Options**. Mac OS X users: Click the **Firefox** menu, then select **Preferences**.
2. Click the **Advanced** category.
3. Click the **Network** tab.
4. Click the **Clear Now** button under the Cache heading. Click **OK** or close the window.